

# SmileTiger eSupport Server™ Installation Guide

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SmileTiger Software

## **SmileTiger Software Corporation**

11615 Sir Francis Drake Drive

Charlotte, NC 28277 USA

Phone: + 1 704 321 9068

Email: [info@smiletiger.com](mailto:info@smiletiger.com)

<http://www.smiletiger.com>

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## 1 For Windows NT/2000/XP

1. Download the windows installation package from <http://www.esupportserver.com/v9s/download.php>
2. User WinZip or WinRar to extract the downloaded file.
3. Double click to run the extracted file **stess.exe**, and follow the instructions in the application to install the server
4. Open **Windows Start Menu** and click the **Programs** menu item.
5. Click the menu items under folder **SmileTiger eSupport Server** to manage the server.

## 2 For Linux

1. Download the Linux installation package from <http://www.esupportserver.com/v9s/download.php>
2. Upload the downloaded file to your Linux server
3. Extract the uploaded file:

```
gunzip -f stess70linux.tar.gz  
tar -xvf stess70linux.tar
```
4. Start the server:

```
cd stess70linux  
./run.sh&
```

### **3 For Other Platforms**

Please contact [service@smiletiger.com](mailto:service@smiletiger.com) for the installation packages for other platforms.